

# WebEOC<sup>®</sup> Chat Product Announcement

## Version 1.0

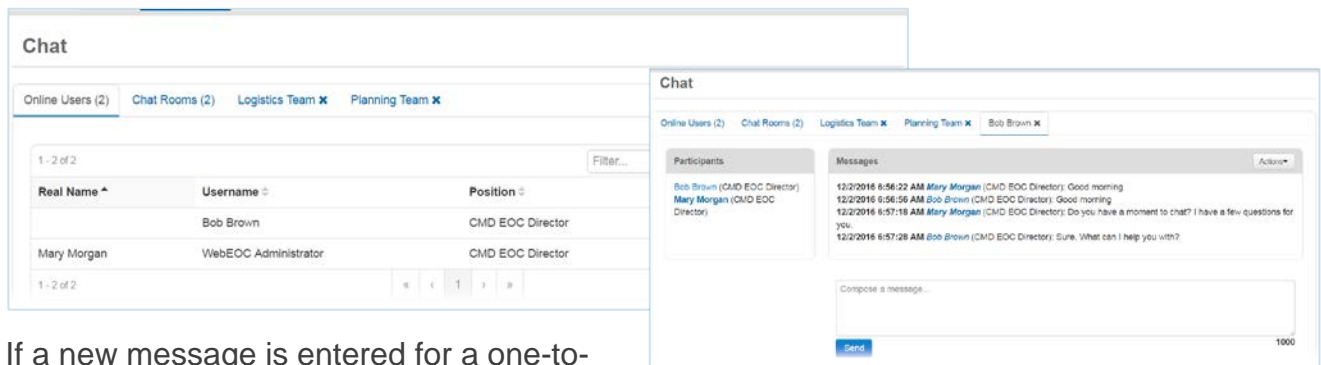
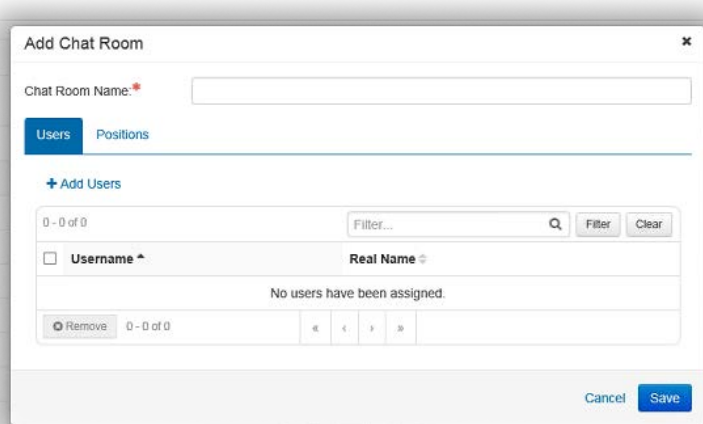
This announcement describes important product updates. If you have questions about changes not covered in this document, more information is available on the WebEOC [Client Hub](#) or by contacting your Client Services Manager.

## New Chat Plugin

The new *Chat* plugin provides real-time messaging between WebEOC users. Compatible with WebEOC 8.0+, this free add-on works as an instant messaging tool.

Administrators can create an unlimited number of chat rooms and grant access permissions to these rooms, controlling the users and/or positions that can view and enter the room to ensure parties are only involved in conversations pertinent to them.

The *Chat* plugin itself consists of two main tabs, **Online Users** and **Chat Rooms**, providing the interface necessary to access and manage those you chat with. From the **Online Users** tab, you can initiate a one-on-one conversation with any user currently online. Alternatively, from the **Chat Rooms** tab, you can enter a chat room to communicate with all individuals in a given room and access a complete historical archive of conversations.



If a new message is entered for a one-to-one chat, a notification alerts you to the new message.

