**PRODUCT ANNOUNCEMENT**

# WebEOC® Mobi 2

Version 1.1

*This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager. For more information, go to the Client Hub.*

## New WebEOC Mobi 2 App

Mobi 2, a free mobile app available in the Apple App Store, provides one-way communication for users to complete reports and conduct assessments in the field even when in a disconnected or offline state. Report entries are captured in the app and data is synced to a designated board in WebEOC.



With Mobi 2, users have the ability to configure multiple WebEOC instances. Additionally, this new app offers an improved user experience, including enhanced graphics, clearer icons, and feature changes that allow for easier navigation and use of the application. For example, when viewing images, Mobi 2 now supports left or right swiping, clicking or pinching to zoom, and panning.
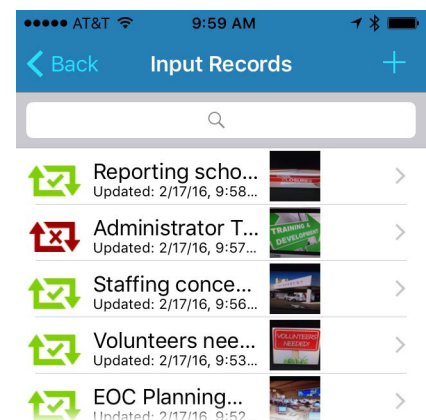
## Mobi Forms

Along with Mobi 2, the Report Info form and board are available for basic field reporting at no added cost. Additional forms can be developed and delivered by the Intermedix Professional Services team for unlimited use by your system users using the Mobi 2 app.

## Customer Support Center Contact Information

If you have a problem or a question not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the Client Hub.