

PRODUCT ANNOUNCEMENT

WebEOC[®]

Passenger Data

Version 2.5.1.3

Team Manager

Version 2.5.0.2

This document highlights important release changes to your system. If you have questions about changes not covered in this document, contact your Client Services Manager. For more information, visit the [Client Hub](#).

Enabled Export of Data to Excel[®]

For both the *Passenger Data* and *Team Manager* plugins, it is now possible to export data to Microsoft[®] Excel. This function replaces the previous option that permitted data exports to Microsoft Access[®].

Support for Passenger Data and Team Manager

The *Passenger Data* and *Team Manager* plugins are not supported with WebEOC versions 8.0 and later.

Additionally, Intermedix support for these plugins ends December 31, 2016. After this date, no further updates or enhancements will be made to these plugins, and bugs or performance issues that appear will not be addressed by the Support team.

Customer Support Center Contact Information

If you have a problem or a question that is not covered in the documentation, please contact the Customer Support Center. The Customer Support Center is open Monday through Friday, 8:30 a.m. to 7 p.m. EST. Call toll free at 877-771-0911 or email Support@esi911.com.

You can also create a Support Ticket from the [Client Hub](#).

For emergencies during non-business hours, contact the Intermedix[®] Call Center at 1-888-735-9559. International customers can call 717-657-8200 or 808-457-1916.