

Ad-hoc Notifications Plug-in 1.14.0 Release Notes

These notes describe enhancements introduced in the Ad-hoc Notifications Plug-in 1.14.0 release scheduled for Monday, February 22, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

Notification Validity

- A new parameter, known as the time available for response, has been introduced to define the period in which responses are valid. During this configurable period, between one and 24 hours, responses to the notification are accepted and tracked.



The screenshot shows a configuration interface for a notification. At the top, there is a toggle switch labeled "Allow responses" which is turned on. Below this, there are two response options:

- 1 Response option 1 *
I'll be there in 15 minutes
Characters: 27
- 2 Response option 2 *
Sorry, not available
Characters: 20

Below the response options, there is a "Add more" link and a field labeled "Available for response 4" with a clock icon and the word "hours" next to it. This field is circled in blue.

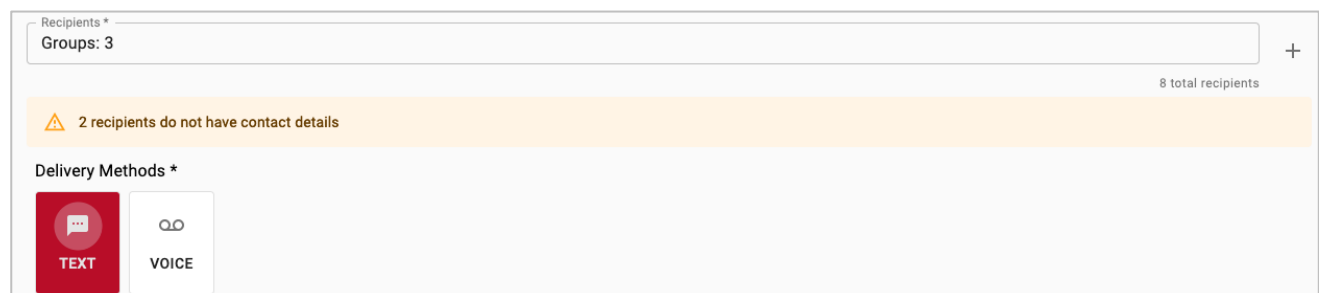
- An enhancement was made so that only the first response from a recipient is considered valid. Subsequent responses from the same recipient are no longer counted or displayed.

Notification Preview

A page was added to the notification creation workflow that allows you to preview the message and notification parameters prior to sending it.

Recipient Selection

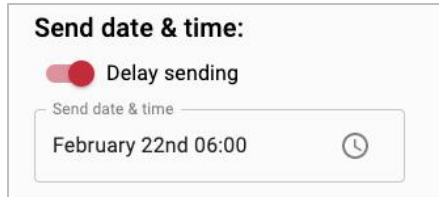
Now, you can select notification recipients before deciding on the delivery method. This enhancement helps you identify the appropriate delivery methods based on the contact details available for your recipients. In general, selecting more delivery methods increases the likelihood of successfully delivering your notification.



The screenshot shows a recipient selection interface. At the top, there is a search bar labeled "Recipients *" with the text "Groups: 3" and a plus sign. Below the search bar, there is a yellow warning banner that says "2 recipients do not have contact details". Below the warning banner, there is a section labeled "Delivery Methods *" with two options: "TEXT" (selected) and "VOICE".

Delay Notifications

Now, notifications can be sent immediately or delayed until a specific date and time.

A screenshot of a settings panel titled 'Send date & time:'. It contains a toggle switch labeled 'Delay sending' which is currently turned on (indicated by a red circle). Below the toggle is a text input field with the placeholder text 'Send date & time'. The field contains the text 'February 22nd 06:00' and a clock icon on the right side, suggesting a date and time picker.

Resolutions

Resolved minor issues related to usability and navigation.