

# eICS™ Release Notes

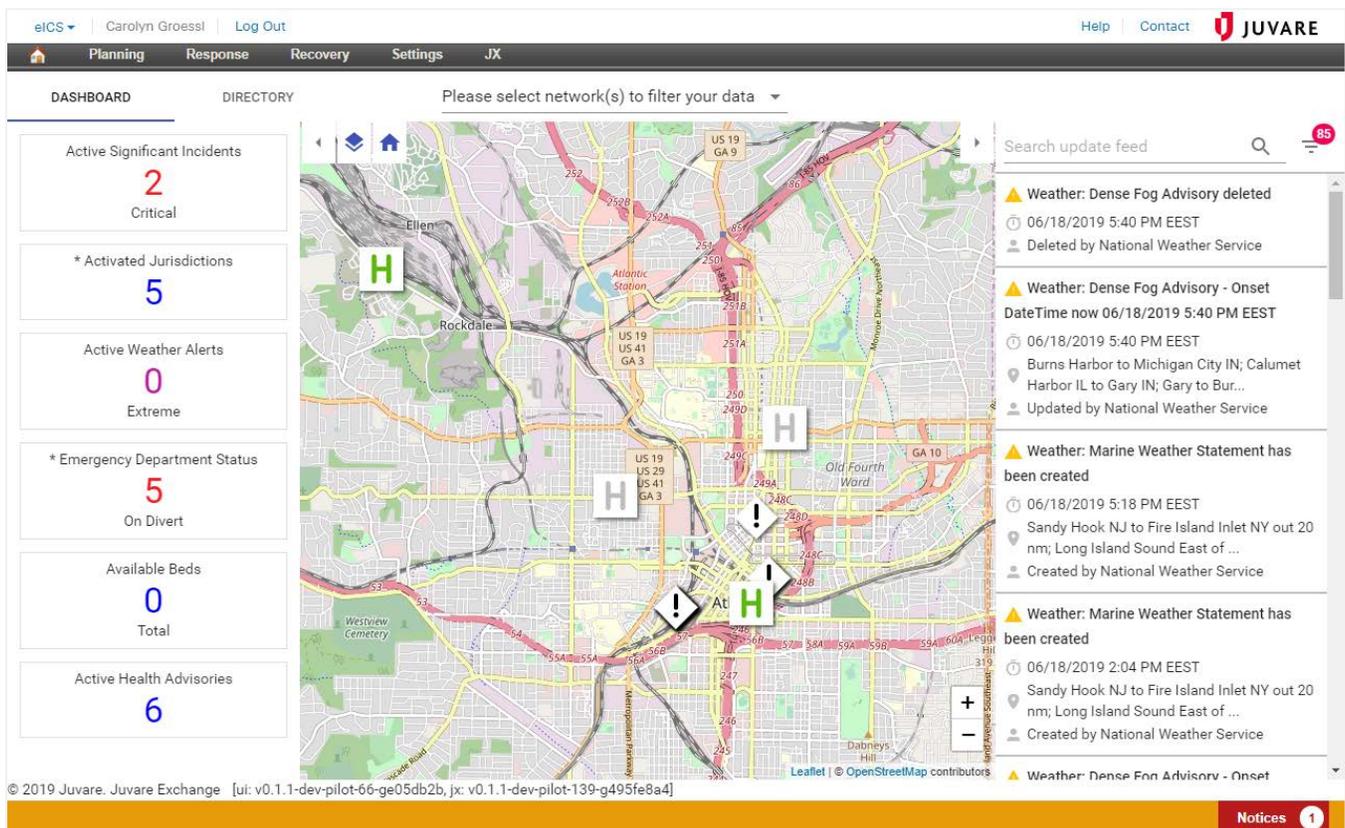
These notes describe highlights of the eICS 4.3 release scheduled for Wednesday, July 17, 2019. Details about these and other features are available through your solution. For more information, please contact your Client Success Manager (CSM) or Juvare Support, 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

## Introduced Juvare Exchange

Juvare Exchange is the first-of-its-kind collaborative incident management network that breaks down organizational silos and optimizes information sharing to better protect people, property, and brands.

Connecting government agencies and departments, private organizations, corporations, and healthcare facilities in real time, Juvare Exchange fosters scalable coordination to improve situational awareness and response operations during local, regional, state, or national events.

Accessed from within eICS and other Juvare solutions, Juvare Exchange offers essential data layers and establishes a framework for organizing and displaying the information that you and other participants share. From facility locations to incident details and log entries, you decide what information you want to share and with whom you want to share it.



## Improved the Create Incident Workflow

A new wizard-like workflow for creating and starting incidents streamlines the process, while at the same time encouraging people to enter all the necessary information.

## Updated Incident Icons

Icons representing different types of incidents, from bomb threats and cyberattacks to earthquakes and fires, were updated to improve visual recognition and understanding. Icon symbols and colors (red for actual incident and dark gray for exercise/drill) are aligned across web and mobile solutions.