

eICS™ Release Notes

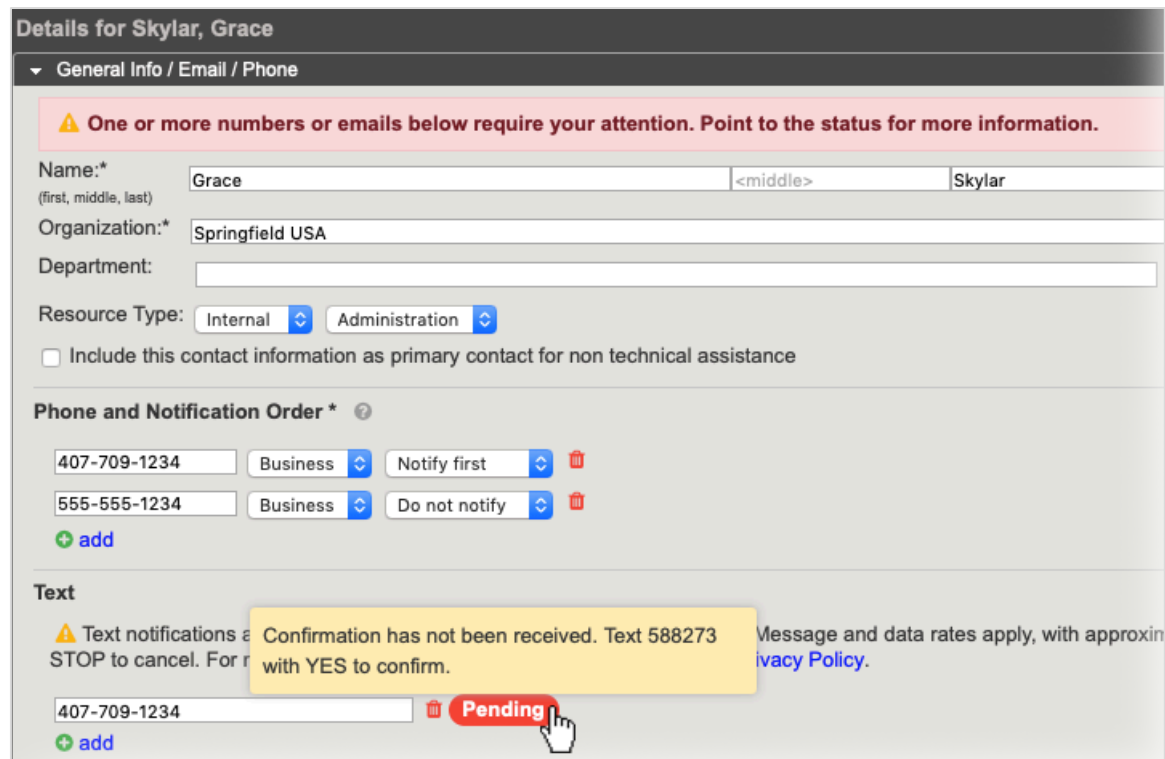
These notes describe highlights of the eICS 4.4.2 release scheduled for Monday, December 2, 2019. For more information, please contact your Client Success Manager (CSM) or Juvare Support at 877-771-0911 or support@juvare.com.

Updated the Contact Profile to Optimize Notifications

To make sure notifications reach the right people as quickly as possible, a note was added at the top of the contact profile, alerting you to any issues with your contact details. Further, a new section for managing text numbers was introduced and statuses appear next to phone, text, email, and pager numbers.

Existing numbers were transferred to the new text section and these numbers appear with the status *Conditional*. We will continue to send text messages to these numbers, but confirmation through the mobile device will ensure compliance with the Telephone Consumer Protection Act (TCPA).

In addition, text message numbers can have *Pending*, *Confirmed*, *Canceled*, and/or *Invalid* statuses and pointing at the status offers instructions to confirm or update the number.



Details for Skylar, Grace

General Info / Email / Phone

⚠️ One or more numbers or emails below require your attention. Point to the status for more information.

Name:* Grace <middle> Skylar
(first, middle, last)

Organization:* Springfield USA

Department:

Resource Type: Internal Administration

Include this contact information as primary contact for non technical assistance

Phone and Notification Order *

407-709-1234	Business	Notify first	🗑️
555-555-1234	Business	Do not notify	🗑️

+ add

Text

⚠️ Text notifications are pending confirmation. Confirmation has not been received. Text 588273 with YES to confirm. Message and data rates apply, with approximate charges. See our Privacy Policy.

407-709-1234 **Pending** 🗑️

+ add