

eICS™ 4.10 Release Notes

These notes describe enhancements introduced in the eICS 4.10 release scheduled for Thursday, February 25, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

Resource Request Responsibilities

Now, the responsibility for managing resource requests can be uncoupled from the Incident Commander and assigned to another role. Making another officer, such as the Logistics Section Chief, responsible for resource requests means the Incident Commander no longer needs to receive notifications related to the status of resource requests. Instead, the Incident Commander can focus on the tasks more closely associated with their role.

Availability Requests and Incident Alert Calls

An issue that occurred when people continued to receive availability requests and incident alert calls after updating their status through the web or mobile app has been resolved. Now, after updating their status, the phone calls cease.