

eICS™ 4.11 Release Notes

These notes describe enhancements introduced in the eICS 4.11 release scheduled for Monday, April 12, 2021. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

New Email Addresses

To better distinguish the types of emails you receive, emails from eICS will now be coming from new email addresses (no-reply@login.juvare.com, no-reply@appmail.juvare.com, and respond@appmail.juvare.com) and the sender will be eICS Juvare. We recommend you identify these email domains (@login.juvare.com and @appmail.juvare.com) in your email service as coming from a trusted source to prevent emails from mistakenly being delivered to your spam or junk email folder.

Facility Staff Limited Can Self Assign During Incident

Users with the Facility Staff Limited role can assign themselves to positions during an active incident. Through the Incident Dashboard, on the ICS Chart tab, Facility Staff Limited users cannot assign other people to positions, but they can assign themselves. This new feature allows scribes and other staff to assume ICS positions when needed.

Filter Facility Contacts by Role

Through Planning, on the Contacts page, you can now filter contacts in your facility by role. Enabling you to quickly locate all contacts with a specific role or just one, this enhancement offers a new way to search.

