

## eICS™ 4.20 Release Notes

These notes describe highlights of the eICS 4.20 release scheduled for Wednesday, October 5, 2022. More information is available through the help in your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Text Message Consent Management

Now, you can better manage the collection of consent for eICS text messaging. Instead of having the solution automatically send consent messages, you can assume responsibility for collecting consent.

When you choose to manage this process, the consent status for individual users is no longer updated automatically in the solution. Instead, you can update user statuses manually. To assume responsibility for text messaging consent, contact your Client Success Manager (CSM).

### Resolutions

- An issue that allowed some users to view incidents when they were not yet assigned to a position was resolved.
- An issue that prevented administrators from generating and printing library reports was resolved.
- Now, new files appear in search results immediately after being uploaded in the Files tab on the Incident Dashboard.