



eICS™ 4.6.0 Release Notes

These notes describe highlights of the eICS 4.6.0 release scheduled for Thursday, September 17, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or support@juvare.com.

Coordinated Response Module Improvements

Introduced hierarchical levels into the structure of incident management for the Coordinated Response module. The new multi-level hierarchy is segmented into groups that include Facilities, Facility Groups, and Headquarters, which represent the local, regional, and global levels, respectively. Every facility is associated with a facility group, and they can coordinate and share information within their group, up a level, or down a level. Information can also be shared with Juvare Exchange.

Multi-level configuration is handled by Juvare and includes selecting the appropriate domains for each facility group, as well as establishing rights and migrating affiliated users. These improvements eliminate cross-level communication and allow better coordination and management of events in a more streamlined manner.

Event Log Filtering

Enhanced the filtering capabilities associated with the Event Log Types. eICS now retains Incident Event Log type filter values, even when you navigate away from the tab or the values change. This new capability not only saves time by eliminating the need to reset the filter when navigating away from the tab, but it allows each user to identify and focus on specific event logs as needed.

Enhancements

Introduced several user interface and security updates.