

## eICS™ 4.7 Release Notes

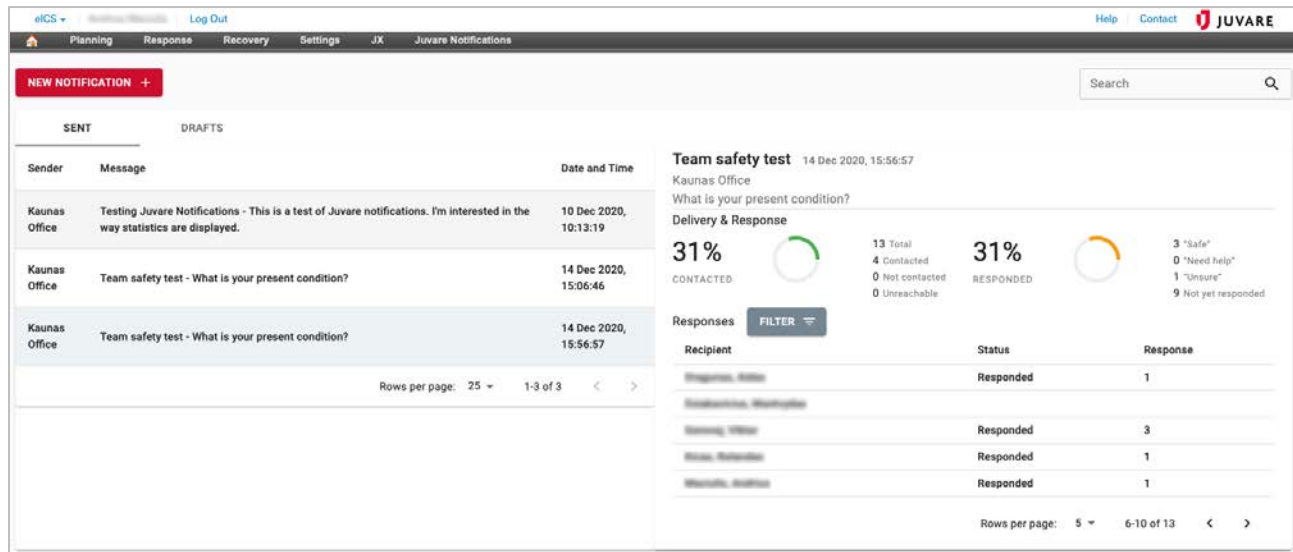
These notes describe highlights of the eICS 4.7 release scheduled for Monday, December 21, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Juvare Notifications, Premium Add-on

Juvare Notifications expands your communication abilities from within eICS. Easily notify all contacts or a group of contacts through voice and text messages at any time.

Before, during, or after an incident, you can send messages directly to your contact's mobile devices and gather responses. Delivery and response statistics are available to help you digest critical information about your team. Depending on the scenario, team responses provide insight into availability, safety, and/or next steps in an action plan.

Keeping in close contact with your team has never been so easy, and it is available from within your incident command system.



The screenshot displays the eICS Juvare Notifications interface. At the top, there are navigation tabs for Planning, Response, Recovery, Settings, JX, and Juvare Notifications. A search bar is located in the top right corner. Below the navigation, there is a 'NEW NOTIFICATION +' button and a search input field. The main content area is divided into two sections: a list of sent messages and a detailed view of a selected notification.

**Sent Messages List:**

Sender	Message	Date and Time
Kaunas Office	Testing Juvare Notifications - This is a test of Juvare notifications. I'm interested in the way statistics are displayed.	10 Dec 2020, 10:13:19
Kaunas Office	Team safety test - What is your present condition?	14 Dec 2020, 15:06:46
Kaunas Office	Team safety test - What is your present condition?	14 Dec 2020, 15:56:57

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**Team safety test - 14 Dec 2020, 15:56:57**

Sender: Kaunas Office  
Message: What is your present condition?

**Delivery & Response Statistics:**

- 13 Total
- 4 Contacted
- 0 Not contacted
- 0 Unreachable
- 31% CONTACTED
- 31% RESPONDED
- 3 "Safe"
- 0 "Need help"
- 1 "Unsure"
- 9 Not yet responded

**Responses Table:**

Recipient	Status	Response
Gregorio, Adria	Responded	1
Stankovic, Marko	Responded	3
Wong, Victor	Responded	1
Wong, Michael	Responded	1
Wong, Andrew	Responded	1

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