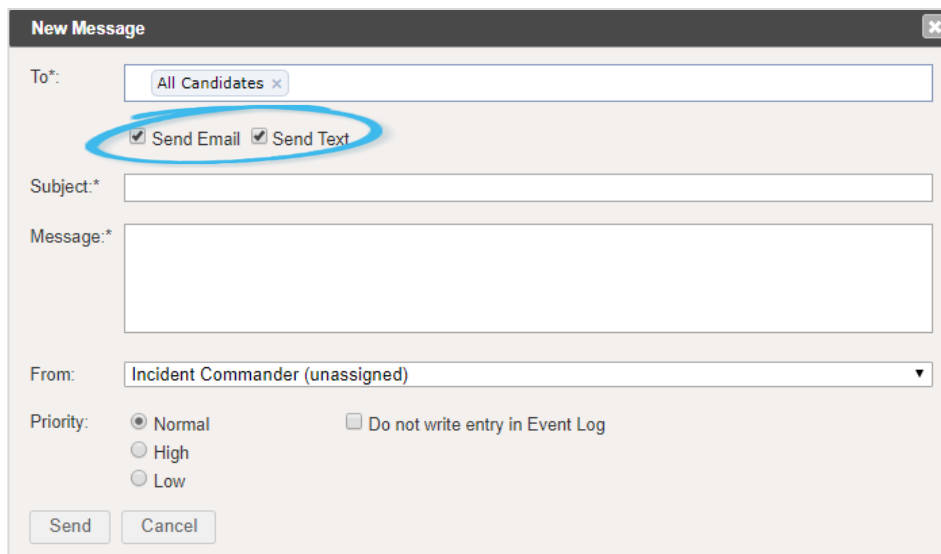


## eICS™ 4.4.7 Release Notes

These notes describe highlights of the eICS 4.4.7 release scheduled for Tuesday, May 5, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

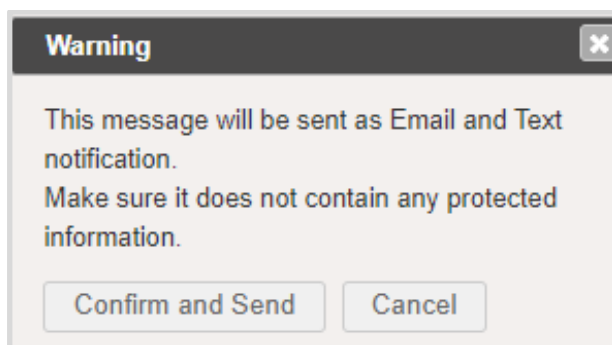
### Email and Text Notifications

- Created a new text (SMS) notification delivery option within eICS. You can now send messages by email and/or text delivery.



The screenshot shows a 'New Message' dialog box. The 'To:' field contains 'All Candidates'. Below it, the 'Send Email' and 'Send Text' checkboxes are checked and circled in blue. The 'Subject:' and 'Message:' fields are empty. The 'From:' dropdown is set to 'Incident Commander (unassigned)'. The 'Priority:' section has radio buttons for 'Normal', 'High', and 'Low', with 'Normal' selected. There is also a checkbox for 'Do not write entry in Event Log'. At the bottom, there are 'Send' and 'Cancel' buttons.

- Added a security message that appears when email or text notification delivery options are selected. The message is sent after the sender confirms the message does not contain protected information.



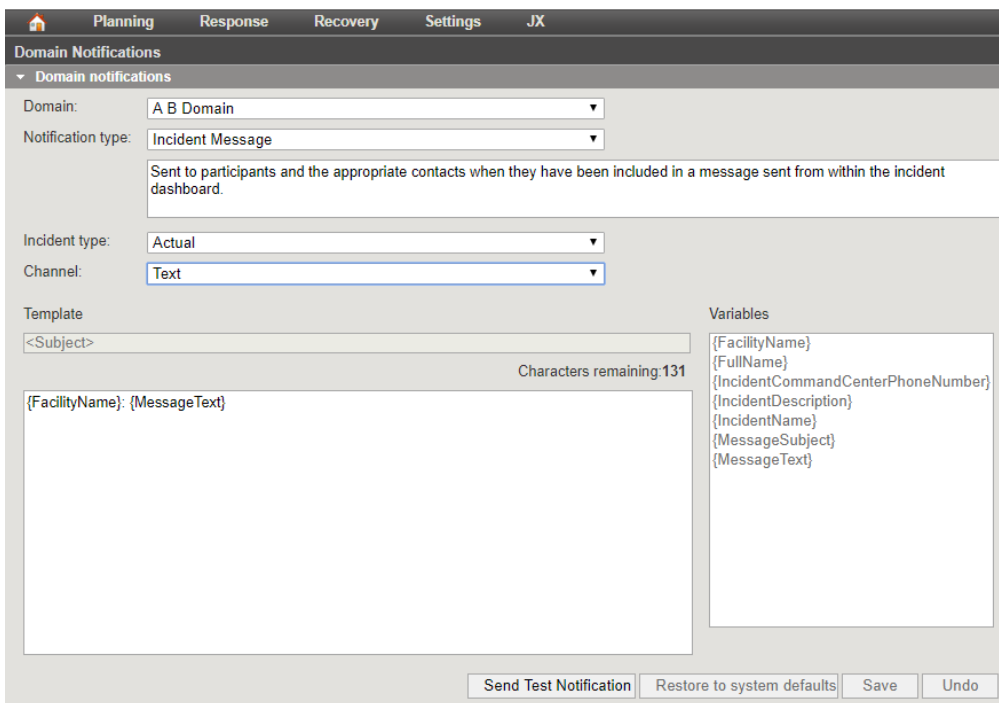
The screenshot shows a 'Warning' dialog box with a close button in the top right corner. The text inside reads: 'This message will be sent as Email and Text notification. Make sure it does not contain any protected information.' At the bottom, there are two buttons: 'Confirm and Send' and 'Cancel'.

- Added a default setting that retains previously-selected notification delivery options when a new message is generated in the web version of eICS.

**Note:** In the mobile app, both email and text messages are generated. The option to select separate delivery options will be available in a future release.

## Domain Notifications

Added a new template that allows domain administrators to configure pre-selected messaging details for Incident Message text delivery notifications. The ability to include comprehensive details provides better accuracy of information and helps meet your organization’s emerging needs.



The screenshot shows the 'Domain Notifications' configuration page. At the top, there are navigation tabs: Planning, Response, Recovery, Settings, and JX. The main heading is 'Domain Notifications'. Below it, there is a section for 'Domain notifications' with the following fields:

- Domain:** A B Domain
- Notification type:** Incident Message
- Incident type:** Actual
- Channel:** Text

A text box contains the description: "Sent to participants and the appropriate contacts when they have been included in a message sent from within the incident dashboard." Below this, there is a 'Template' section with a text area containing:
 

```
<Subject>
{FacilityName}: {MessageText}
```

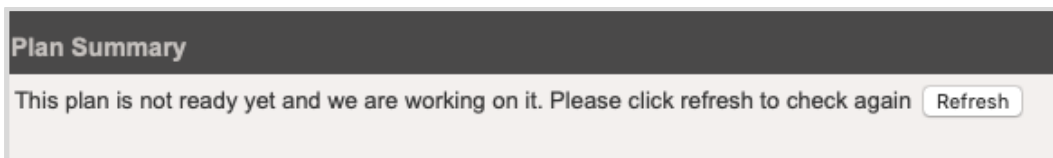
 A 'Variables' list on the right includes:
 

- {FacilityName}
- {FullName}
- {IncidentCommandCenterPhoneNumber}
- {IncidentDescription}
- {IncidentName}
- {MessageSubject}
- {MessageText}

 At the bottom, there are buttons for 'Send Test Notification', 'Restore to system defaults', 'Save', and 'Undo'. A character count 'Characters remaining: 131' is also visible.

## Plan Summary

Streamlined the creation of facility plans for administrators, so that when multiple files, folders, and guides (e.g., plan library and response guide content, plan folder, resource documents folder, incident response guides, etc.) are selected for copying, you can use other parts of the application while copying is in progress. A new plan summary message and refresh button were added. The plan summary message displays the status of the action, and the refresh button refreshes the page. When the copy action is complete, an updated message is displayed.



The screenshot shows a 'Plan Summary' message box. The title is 'Plan Summary'. The message text reads: "This plan is not ready yet and we are working on it. Please click refresh to check again". To the right of the text is a 'Refresh' button.

## Contact Management

- Updated account settings so that account information, including contact information, can only be managed by those with administrator roles.

- Added hierarchical account settings, establishing permissions and restrictions as follows:
  - Domain administrators can manage contact information for other domain administrators and facility administrators, including facility contacts within their specific domain.
  - Facility administrators cannot manage contact information for domain administrators.
  - Accountholders that do not have an administrator role can only manage and update their own contact information.

### Assignment List

Resolved an issue preventing the HICS 2014 204 Assignment List form from printing.

### Improvement Plan

- Resolved an issue involving sorting capability for Improvement Plan items, which can now be sorted by description, date, status, and rank.
- Resolved an issue involving sorting capability for Improvement Action activities, which can now be sorted by status and due date.

### Event Log

Resolved an issue involving the filtering capability of facility log entries. When a facility is selected, only log entries shared by the selected facility are displayed.

**Note:** This issue only affected coordinated response incidents.