

eICS™ Release Notes

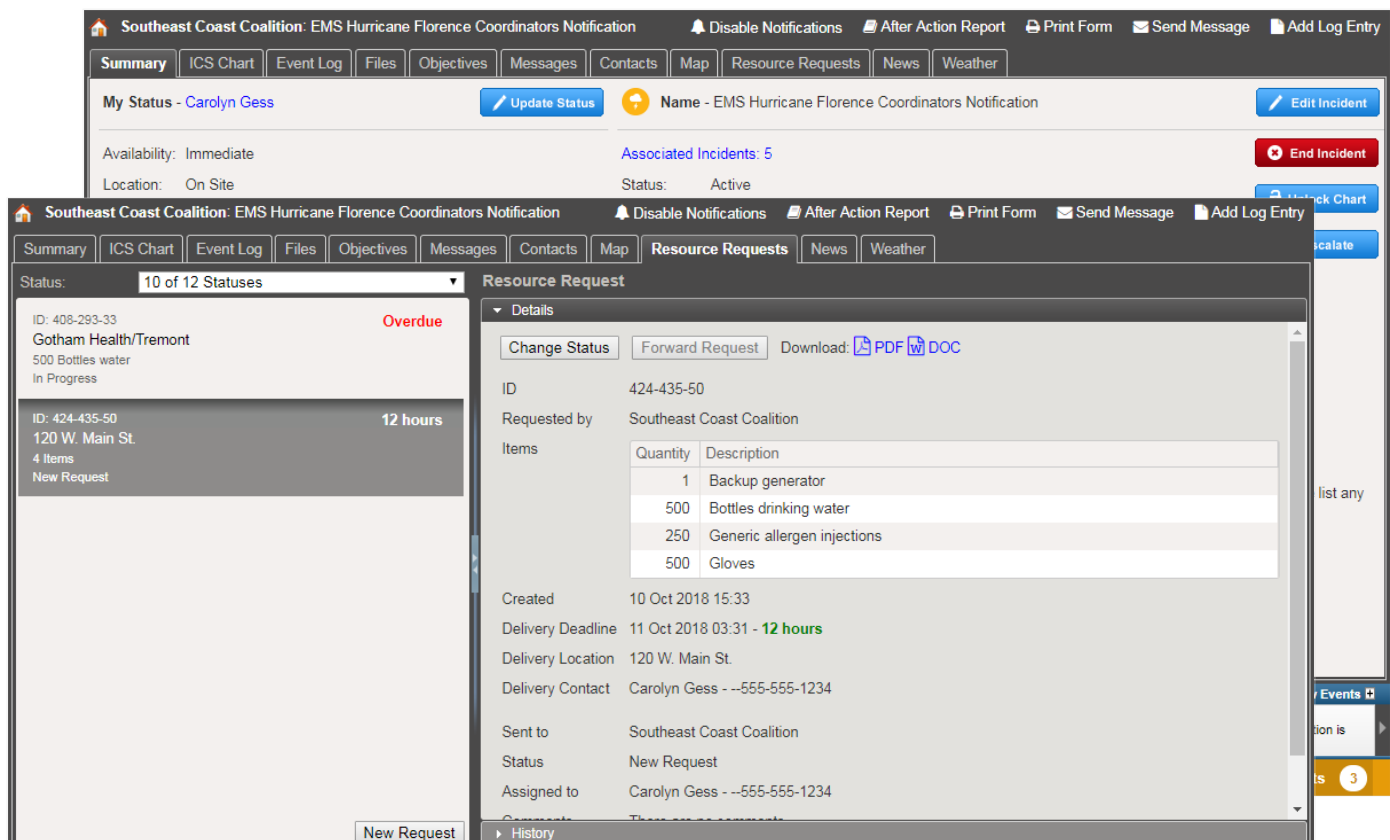
These notes describe highlights of the eICS 4.0 and Mobile 1.6.3 releases, which are scheduled for Wednesday, October 31, 2018. More information about these features and enhancements is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

Introduced the Coordinated Response Premium Add-on

Coordinated Response is an innovative new suite of features in eICS that allows organizations with multiple facilities, such as coalitions, health systems, corporations, and education groups, to share incident information and resources.

This premium package enables you and your organization to safely and securely perform critical tasks. For example, you can:

- Assign facilities to groups, such as healthcare coalitions and educational systems
- Choose to share incidents, log entries, and messages within established groups
- Associate related incidents across groups
- Create, escalate, and respond to resource requests that specify quantity, description, deadline, and delivery details
- Access dynamic lists to rapidly identify the status of resource requests



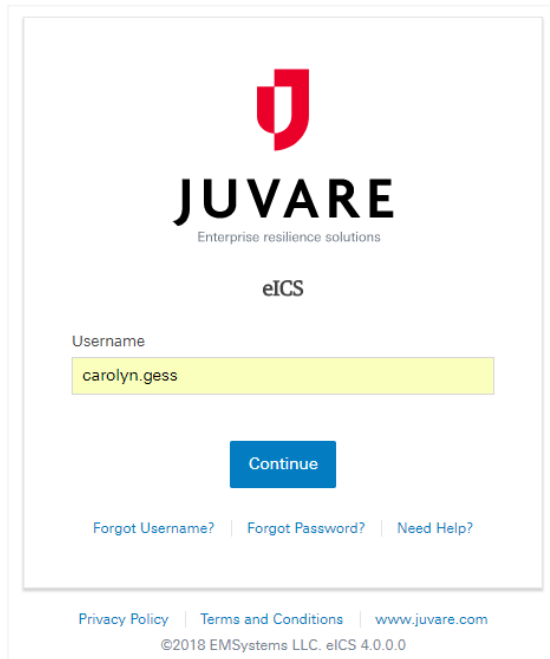
The screenshot displays the eICS interface for a resource request. The top navigation bar includes options like 'Summary', 'ICS Chart', 'Event Log', 'Files', 'Objectives', 'Messages', 'Contacts', 'Map', 'Resource Requests', 'News', and 'Weather'. The main content area shows a resource request for 'Gotham Health/Tremont' with a status of 'Overdue' and a 12-hour deadline. The request details include the ID (424-435-50), requested by (Southeast Coast Coalition), and a list of items: 1 Backup generator, 500 Bottles drinking water, 250 Generic allergen injections, and 500 Gloves. The delivery deadline is 11 Oct 2018 03:31 - 12 hours. The delivery location is 120 W. Main St. and the delivery contact is Carolyn Gess. The request was created on 10 Oct 2018 15:33 and is currently in 'New Request' status.

Improved HVA Accuracy by Including External Incidents

External incidents that were not managed in eICS can be included in hazard vulnerability analyses (HVAs) to produce more comprehensive threat evaluations with greater overall accuracy.

Introduced Juvare Branding on Web and Mobile

Simple visual enhancements on the login page, header, and footer provide a more modern and consistent look across Juvare solutions, and simultaneously streamline your access to key features and important information.

A screenshot of the JUVARE eICS login page. At the top center is the JUVARE logo (a red stylized 'J') above the word 'JUVARE' in bold black text, with 'Enterprise resilience solutions' in smaller text below it. Underneath is the text 'eICS'. A 'Username' label is positioned above a text input field containing 'carolyn.gess'. Below the input field is a blue 'Continue' button. At the bottom of the login area are three links: 'Forgot Username?', 'Forgot Password?', and 'Need Help?'. At the very bottom of the page are links for 'Privacy Policy', 'Terms and Conditions', and 'www.juvare.com', followed by the copyright notice '©2018 EMSystems LLC. eICS 4.0.0.0'.