

# Product Announcement

## Web 3.5

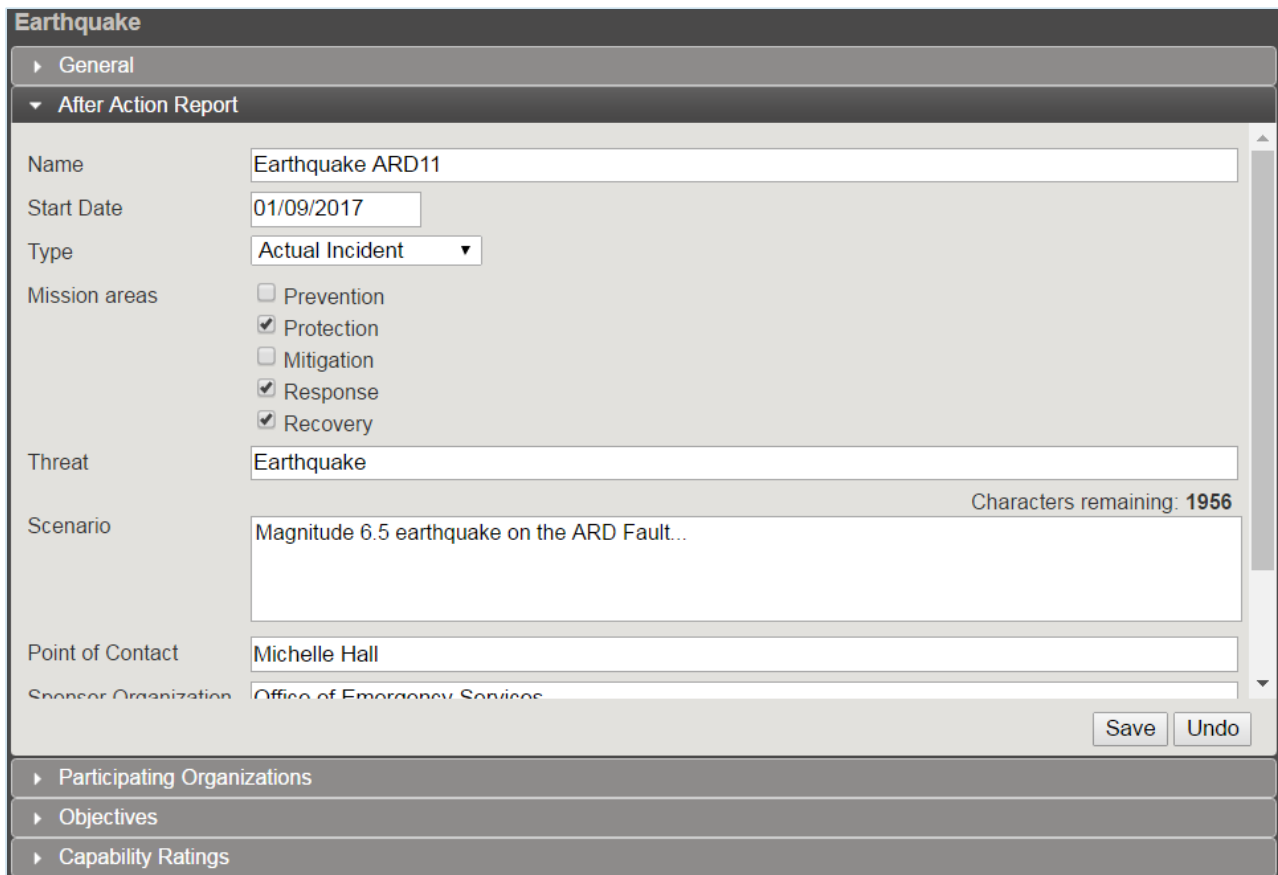
This document highlights important changes related to the Web 3.5 release. More information about these and other Electronic ICS (eICS) features is available in your system, through **Help**. If you have questions about changes not covered in this document, contact your Client Services Manager.

## Added After Action Reports

Facility Administrators can create After Action Reports from *Recovery > Incident Reports*, by selecting an incident and adding required information. After Action Reports follow National Incident Management System guidelines to help users document the success of actions taken during an incident.

Objectives related to the effort are identified and associated with Healthcare Preparedness Capabilities, The Joint Commission Critical Areas, and/or FEMA Core Capabilities. These capabilities are then rated and evaluated according to strengths and areas for improvement.

Like other reports, After Action Reports can be saved and printed as portable document format (PDF) or Microsoft® Word® documents.



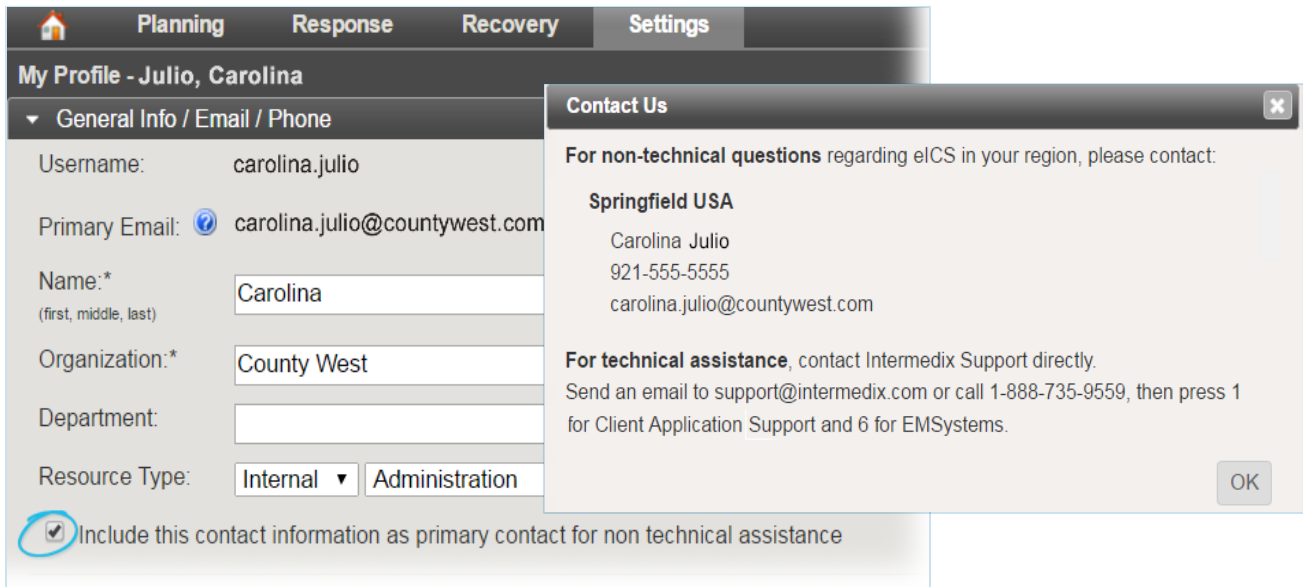
The screenshot shows a web-based form titled "Earthquake" with a "General" tab selected. The "After Action Report" section is expanded, showing the following fields and values:

- Name: Earthquake ARD11
- Start Date: 01/09/2017
- Type: Actual Incident (dropdown menu)
- Mission areas:  Prevention,  Protection,  Mitigation,  Response,  Recovery
- Threat: Earthquake
- Scenario: Magnitude 6.5 earthquake on the ARD Fault... (Characters remaining: 1956)
- Point of Contact: Michelle Hall
- Sponsor Organization: Office of Emergency Services

At the bottom right of the form are "Save" and "Undo" buttons. Below the form are three expandable sections: "Participating Organizations", "Objectives", and "Capability Ratings".

## Added Domain Administrator Details to Contact Us

A check box was added on the *My Profile* page for Domain Administrators to identify them as the primary contact for non-technical assistance. By default, the check box is clear for existing Domain Administrators and selected for new Domain Administrators. When selected and contact information is provided, this information is displayed through **Contact Us**.



The screenshot shows the 'My Profile' page for Carolina Julio. The 'Contact Us' dialog box is open, displaying contact information for non-technical questions. The dialog box includes the following text:

**Contact Us**

For non-technical questions regarding eICS in your region, please contact:

**Springfield USA**

Carolina Julio  
921-555-5555  
carolina.julio@countywest.com

For technical assistance, contact Intermedix Support directly.  
Send an email to support@intermedix.com or call 1-888-735-9559, then press 1 for Client Application Support and 6 for EMSystems.

OK

Below the dialog box, a checkbox is checked and circled in blue, with the text:  Include this contact information as primary contact for non technical assistance

For more information, contact your Customer Success Manager or the support desk at 888-735-9559; in the support phone system, press 1 for Client Application Support and then 6 for EMSystems.