

Product Announcement - Addendum

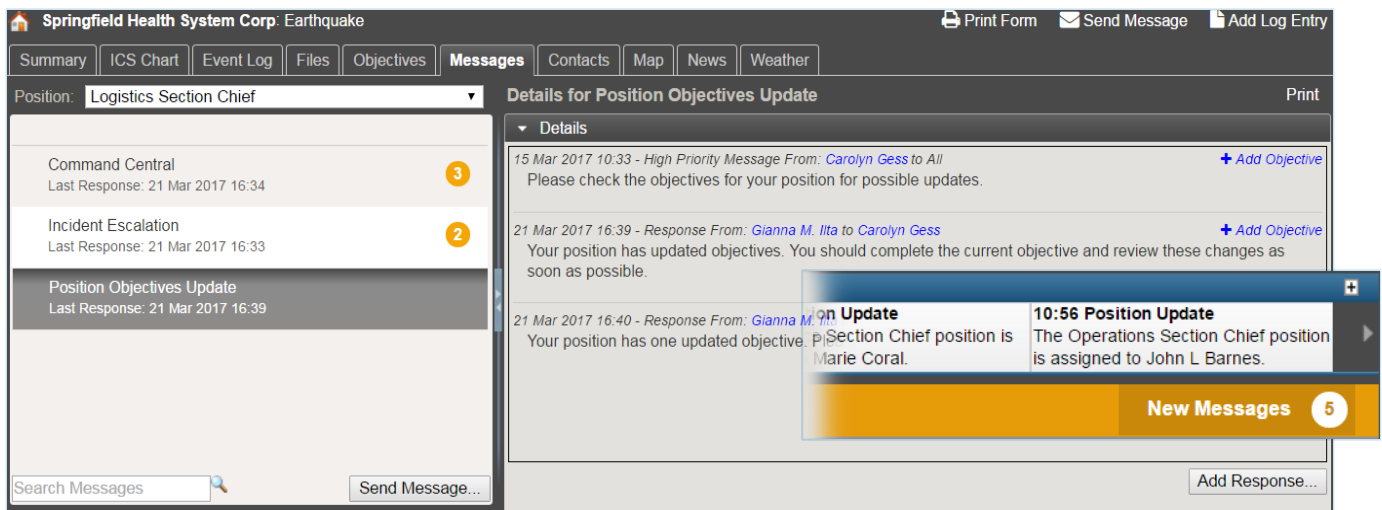
Web 3.5

This document highlights important changes related to the Web 3.5 release. More information about these and other Electronic ICS (eICS) features is available in your system, through **Help**. If you have questions about changes not covered in this document, contact your Client Services Manager.

Improved Messaging on the Incident Dashboard

Sending and receiving messages during an incident was improved to make messaging easier to manage. New messaging features include:

- **Notification of new messages** – a notice appears below the *Recent Events* ticker, on every tab of the *Incident Dashboard*, when new messages are received.
- **Message subject** – messages now require a subject, which is used to identify the purpose of the message and differentiate messages on the *Messages* tab.
- **Message counter** – on the *Messages* tab, in the list of messages, messages with one or more responses display the number of responses.
- **Converting messages into objectives** – messages and message responses can quickly be converted into incident objectives. Using the link, the *Add Objective* window opens with the message contents automatically inserted as the description.



For more information, contact your Customer Success Manager or the support desk at 888-735-9559; in the support phone system, press 1 for Client Application Support and then 6 for EMSystems.