

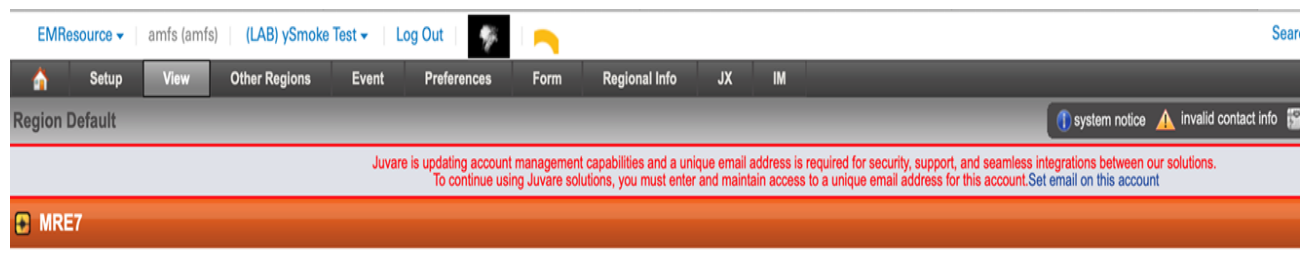
## EMResource™ 3.52 Release Notes

These notes describe highlights of the EMResource 3.52 release scheduled for Wednesday, October 14, 2020. More information is available through your solution or by contacting the Juvare Support Center at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Account Management

Implemented new features and upgrades into the account management portal to enhance system security, reliability, and ease of use. As part of this upgrade, all accounts are required to have a unique email address associated with its respective user profile.

If a unique email address is not associated with an account, you will receive a system alert that displays as a banner.



When in the solution, the system alert is refreshed every 15 minutes. The alert displays until the unique email address is set and accepted into the system. It is important to note, however, that it may take up to 15 minutes for the alert to no longer display. In addition, if you enter a login email using the **Set email on this account** link, it may take up to one minute to display the new email in your user profile.

**Note:** If you attempt to re-enter your login email and the email field remains empty, you will receive an alert indicating that the email address cannot be saved because it is already in use. If the email address referenced in the alert is the one you have just entered, you can disregard the alert and check the user profile for acceptance after approximately one minute. Please be advised, however, that under this scenario, the system provides you with the option to contact the Juvare Support Center for assistance. When you select this option, a support ticket is automatically generated and assigned to a Support Center representative.

### Enhancements

Introduced several system improvements and security updates.