

EMResource® Release Notes



These notes describe highlights of the EMResource Web 3.39 and Mobile 2.0 releases, which are scheduled for Wednesday, August 22, 2018. More information about new features and enhancements is available in your solution, through Help, or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

Expanded Incoming Patient Notifications

Faster refresh, new audio and visual alerts, as well as greatly expanded details about common, critical conditions make incoming patient notifications an essential part of emergency department operations.

Instead of opening as a window, you are now alerted about new incoming patient notifications through a notice bar that appears toward the bottom of the application.



The notice bar indicates the number of new notifications, offers a direct link to open the list of *Incoming Patient Notifications*, and persists until you open the list.

The screenshot displays the 'IPN Details' interface with the following sections:

- Trauma / Yellow**
 - Status: **New**
 - ETA: 04:48 (9 min)
 - Notification Time: 07/31/2018 04:36
 - Destination: Cape Coral Hospital
 - EMS Agency: American Medical Response
 - EMS Unit: Unit 51
 - Last Update: -
 - Buttons: Acknowledge, Divert
- Message EMS Unit**
 - Text input: Type your message...
 - Button: Send
- Patient**
 - ID #: 11223345
 - Age: 20 - 39 YR
 - Gender: Male
 - Level of Care: -
 - Chief Complaint: Unknown
- Vital Signs**
 - Evaluation: Unstable
 - Blood Pressure: 130/95
 - Heart Rate (Pulse): 60 bpm
 - Respiratory Rate: 52 bpm
 - SpO2: 89%
- Trauma**
 - Anatomy of Injury: Two or more proximal long-bone fractures
 - Mechanism of Injury: Falls: Adult: >20 feet (on average, one floor of a building equals 10 feet)
 - Special Considerations: Not recorded

Incoming patient notifications now offer critical information about patients, including expanded vital signs and lab results, as well as standard STEMI, stroke, sepsis, and trauma evaluation details.

Expanded Incoming Patient Notifications (continued)

Emergency medical services (EMS) units can enter some or all of the following information about these conditions, and incoming patient notifications are tagged accordingly through the notification alert type.

- **STEMI** – *ECG: Acute MI Suspected, Infarct Location, Bundle Branch Block, Onset Time, and Cardiologist or Group*
- **Stroke** – *Los Angeles Motor Scale (LAMS) and Cincinnati Prehospital Stroke Scale (CPSS)*
- **Sepsis** – *History Suggestive of Infection*
- **Trauma** – *Anatomy of Injury, Mechanism of Injury, and Special Considerations*
- **Vital Signs** – *GCS (Glasgow Coma Scale), AVPU (Alert, Verbal, Pain, Unresponsive), and Blood Glucose*
- **Lab Results** – *Date and Time, Type, and Results*

Quick access to this information helps you proactively coordinate patient care more effectively. You can *Acknowledge* and *Divert* patients, and if needed, you can now request additional details and updates from EMS units through secure, bi-directional messaging through the Web and Mobile applications.

Further, incoming notifications are timestamped and archived in the new *Notifications History* list so you can review, filter, and print notifications.

Upgraded and Redesigned Mobile App

The new, enhanced mobile interface represents a major upgrade for users accessing EMResource through smartphones and tablets. Fingerprint and facial recognition offer expedited access to your account. Similarly, shared accounts can now also be used to quickly review and update information through the Mobile app.

Faster navigation and other performance improvements were implemented to simplify workflows; meanwhile, new views and event management options were added to help you perform the functions and find the information that is most important to you.

