

EMResource® Release Notes

These notes describe highlights of the EMResource 3.45.1 release scheduled for Wednesday, March 4, 2020. More information is available through your solution or by contacting Juvare Support at 877-771-0911 or support@juvare.com.

Mobile App Notifications

- Introduced the option to receive notifications when an event is started, updated, ended, and when a status changes or expires.
- Added the mobile app notifications settings to Status Change, Event, and System Notification Preferences pages as well as to Event Notification Template pages.
- Updated notifications so that if you previously subscribed to email, text, or pager notifications, you are automatically subscribed to mobile app notifications. However, you will not receive notifications via the mobile app until the first time you log in through version 2.1 or higher of the mobile app.

Contact Notifications

- Updated the Edit User and User Info pages to display a list of devices on which you can receive mobile app notifications.
- Introduced the consent to receive text notifications from Juvare solutions in compliance with the Telephone Consumer Protection Act (TCPA). Consent is required for newly added numbers and recommended for all numbers. The consent status appears next to numbers on the User Profile and Edit User pages.
- Introduced the status *Invalid* for email and pager addresses, indicating that a previous attempt by Juvare to send a notification to this address was returned as undeliverable.
- Added tooltips to notification statuses, offering details about the statuses and the actions necessary to change them.
- Introduced an alert in the web application for people whose phone numbers or email addresses require consent or are invalid.
- Added filtering so that administrators can identify and view the names of people who need to update their notification details.

Ending Events Quietly

Adjusted event settings, allowing both the web solution and mobile app to end an event in end-quietly mode.

User Search

- Enhanced the user search, allowing administrators to locate people by searching the resources to which they have Associated With, Update Status, and/or Run Reports rights.
- Enhanced the user search, allowing administrators to locate people by their login email.

New Standard Resource Types

Added new standard resource types for pharmacy and education, which can be associated with resources.