

# EMResource<sup>®</sup>

## Product Announcement

### Version 3.31

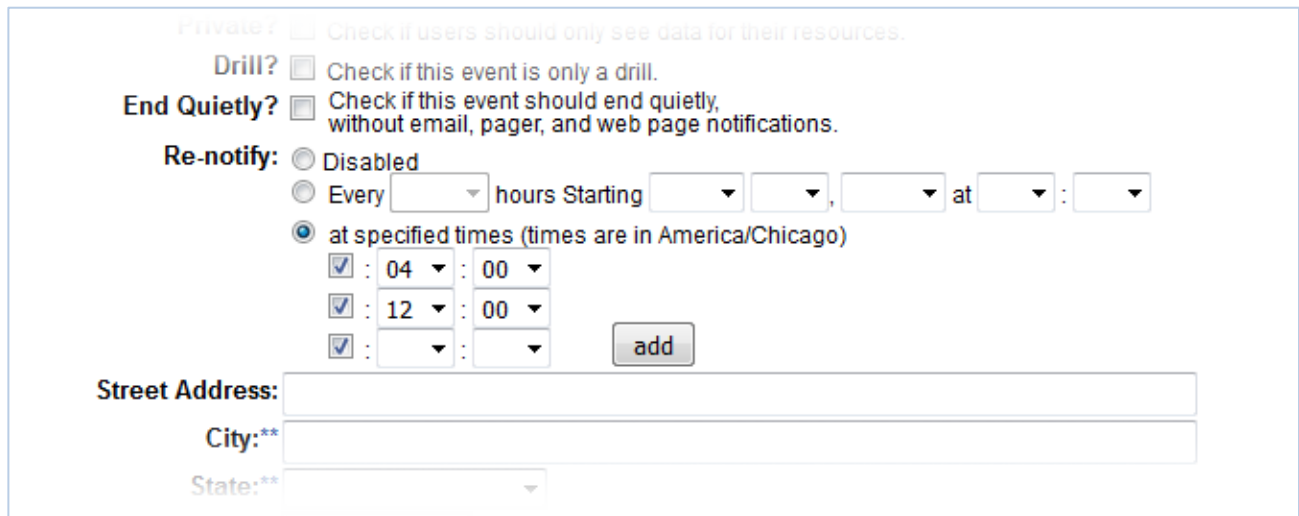
This announcement describes changes made to the EMResource platform in the 3.31 release, which is scheduled for October 26, 2016. More information is available through the Online Help or by contacting your Client Services Manager.

## Highlighted Feature

### Enhanced Event Re-notify Feature

Enhancements to the event re-notify feature provide you with more control over how and when the system re-notifies event participants and other parties.

On the event creation or edit page, the second option in the **Re-notify** field allows you to specify an interval, such as every four or eight hours, for sending re-notifications. You can also indicate the exact date and time the system should start sending these notifications.



The screenshot shows a form with several fields and options:

- Private?**  Check if users should only see data for their resources.
- Drill?**  Check if this event is only a drill.
- End Quietly?**  Check if this event should end quietly, without email, pager, and web page notifications.
- Re-notify:**
  - Disabled
  - Every  hours Starting  ,  at  :
  - at specified times (times are in America/Chicago)
    - : 04 : 00
    - : 12 : 00
    - : :
    -
- Street Address:**
- City:\*\***
- State:\*\***

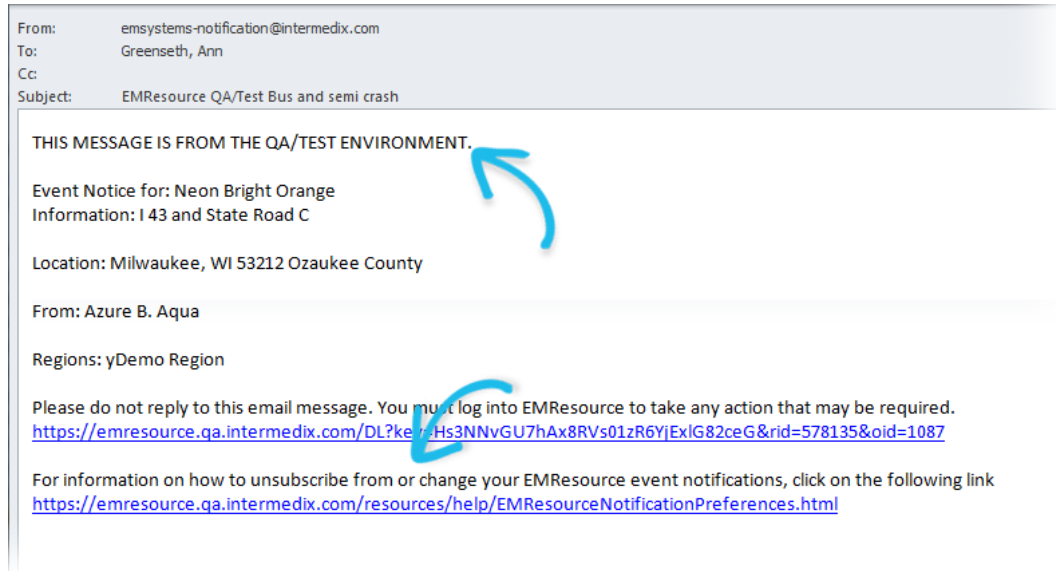
Another new option allows you to set up notifications to be sent at specific times during the day. When you select this option, you also add each explicit time. When you choose this option, re-notifications occur in relation to the current date and time. That is, if your current time is 10:00 PM and you set up the first time as 4:00 AM, the first re-notification occurs at 4:00 AM the next day.

As before, you can opt out of re-notifications by selecting the **Disabled** option.

## Users

### Improved Email Notifications

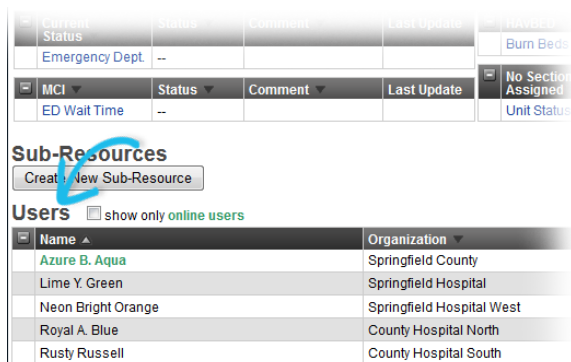
The standard footer in email notifications now includes a statement about unsubscribing from EMResource notifications or changing notification preferences. The statement includes a link to a web page that provides step-by-step instructions for changing your notification preferences for events, changes in resource status, or system messages.



In addition, when the email is generated from a non-production environment, the environment name is now included at the top of the message. This helps avoid confusion between actual events in production and simulated events occurring in a training environment.

### Changed Section Name

The name of the section in the *View Resource Detail* page that lists individuals and their organizations has been renamed from *Contacts* to *Users*.



## Administrators

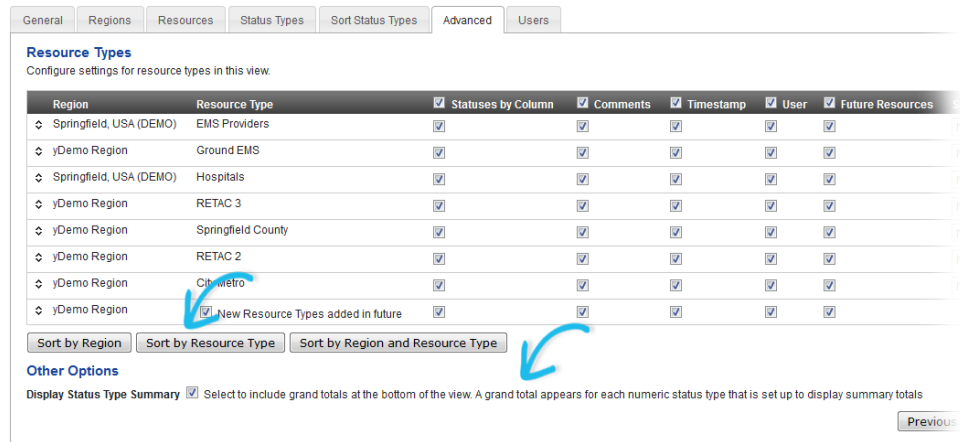
### New Advanced Options for Views

When configuring or editing a view, you now have several new configuration options available to you.

#### Sorting

In the **Advanced** tab of the create or edit workflow, three new buttons are available below the **Resource Types** table: **Sort by Region**, **Sort by Resource Type**, and **Sort by Region and Resource Type**.

You can quickly define your preferred sorting order by clicking the appropriate button.



**Resource Types**  
Configure settings for resource types in this view.

Region	Resource Type	<input checked="" type="checkbox"/> Statuses by Column	<input checked="" type="checkbox"/> Comments	<input checked="" type="checkbox"/> Timestamp	<input checked="" type="checkbox"/> User	<input checked="" type="checkbox"/> Future Resources
Springfield, USA (DEMO)	EMS Providers	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
yDemo Region	Ground EMS	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Springfield, USA (DEMO)	Hospitals	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
yDemo Region	RETAC 3	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
yDemo Region	Springfield County	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
yDemo Region	RETAC 2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
yDemo Region	Ch. Metro	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
yDemo Region	<input checked="" type="checkbox"/> New Resource Types added in future	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Options**  
 Display Status Type Summary  Select to include grand totals at the bottom of the view. A grand total appears for each numeric status type that is set up to display summary totals

#### Summary in View

With this release, you can indicate whether the view should include the *Status Type Summary* section.

If you select the **Display Status Type Summary** check box in the **Advanced** tab, this section appears at the bottom of the view when:

- One or more numeric status types are included in the view, and
- One or more of the included numeric status types are configured to display in the summary totals section. See the [Summary Total Setting](#) section, for more information.

The *Status Type Summary* section also appears in any view snapshots you generate.

Summary	N/A
Air EMS	Flight
Air Care 1	On Scene
Air Care 2	Out of Service
Life Flight 30	Available
Life Flight 45	Available
<b>Status Type Summary</b>	<b>Total</b>
ED Wait Time	270
Flu Pts	15

Air EMS	Flight	Comment
Air Care 1	On Scene	Hwy 34 @ Main St.
Air Care 2	Out of Service	Weather
Life Flight 30	Available	
Life Flight 45	Available	

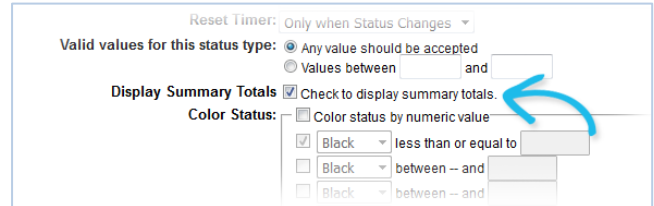
  

Status Type Summary	Total
ED Wait Time	270
Flu Pts	15

## New Advanced Options for Views (continued)

### Summary Total Setting

To include a numeric status type in a view's summary total section, the **Display Summary Totals** check box must be selected when adding or editing the status type.



### Improved View Permissions

The following improvements ensure the appropriate user view rights are established for single and multiple region views.

#### Status Type

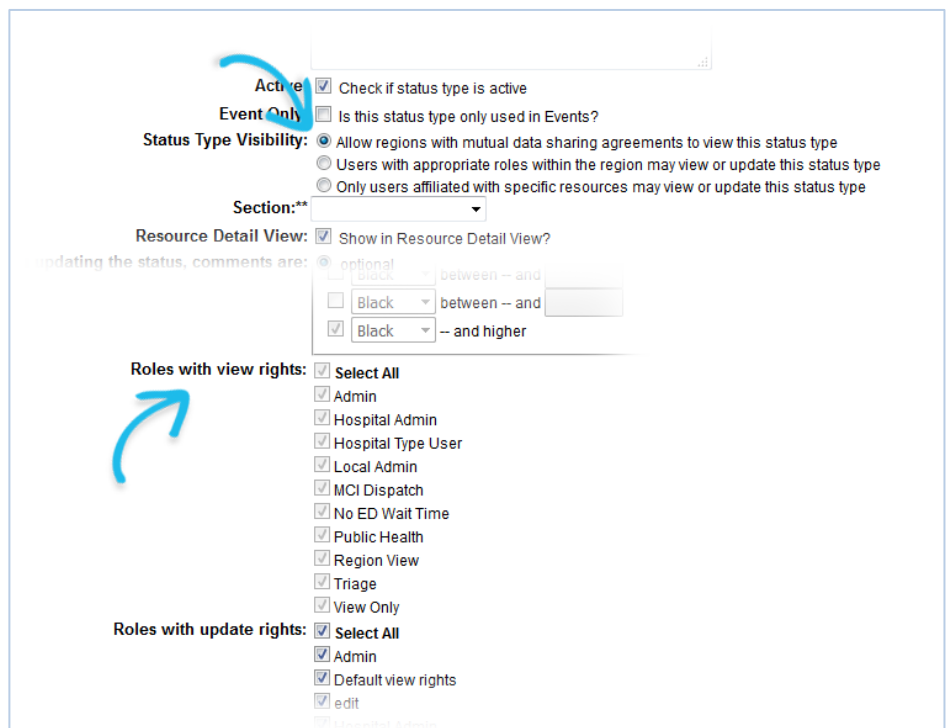
When a status type is configured to be shared with other regions, all roles are automatically assigned viewing rights to the status type (*Roles with view rights* section) and these settings cannot be changed. This helps ensure the proper viewing rights are established.

#### Role

The system now requires each user to be assigned at least one role.

#### All Views

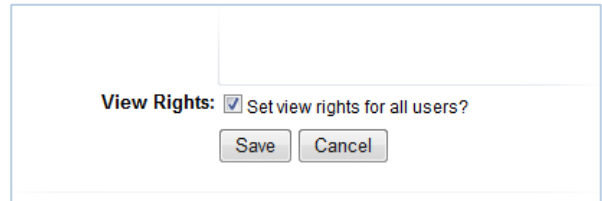
All resources in all regions to which a user has access appear in multi-region views, in the Map view, and in the user's custom view.



## New View Rights Option for New Resources

When you add a resource, the *Create New Resource* page now includes the **View Rights** option.

Selecting this check box automatically allows you to assign view rights to all users during the resource creation process, saving you the time it would take to set up these rights later.

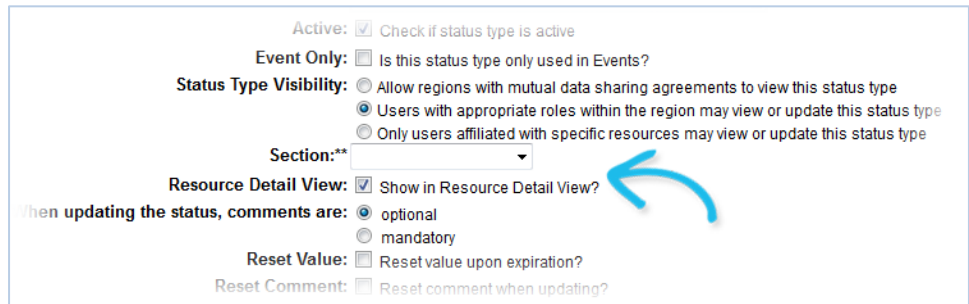


## Enhanced Status Type Settings

Changes in this release ensure status types appear in logical sections within the *Update Status* page.

When creating or editing a status type, the **Section** field is now required. You can choose from any existing section or choose the **No Section Assigned** option.

In addition, you can also explicitly specify whether the status type appears in the *View Resource Detail* page by selecting the new **Resource Detail View** check box to include it or clearing the check box to exclude it.

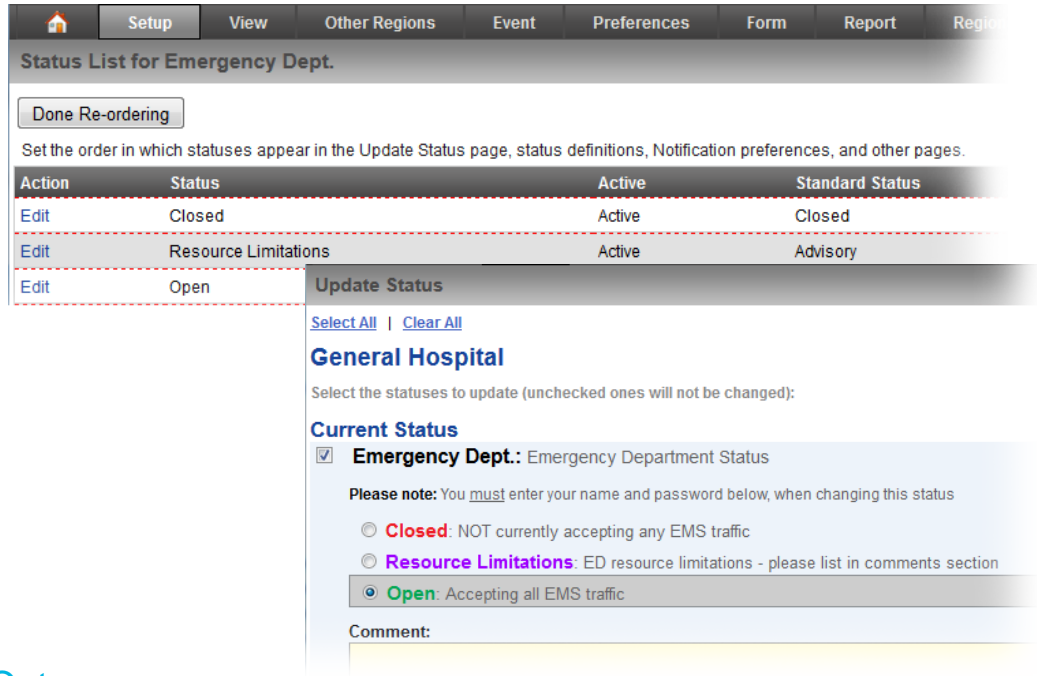


With this release, existing status types for which no section has been assigned are automatically assigned the value **No Section Assigned**.

## New Status Order Feature

For status types that offer multiple options, you can now configure the order in which statuses appear to the user on the *Update Status* page, in status definition windows, on notification preference pages, and more.

In the *Status List*, use the **Re-order Statuses** option to establish the order you want.



The screenshot shows the 'Status List for Emergency Dept.' interface. At the top, there is a 'Done Re-ordering' button. Below it, a text box says 'Set the order in which statuses appear in the Update Status page, status definitions, Notification preferences, and other pages.' A table lists three status types: 'Closed', 'Resource Limitations', and 'Open'. Each row has an 'Edit' button. To the right, the 'Update Status' form is visible, showing 'General Hospital' and 'Current Status' options: 'Emergency Dept.: Emergency Department Status' (checked), 'Closed: NOT currently accepting any EMS traffic', 'Resource Limitations: ED resource limitations - please list in comments section', and 'Open: Accepting all EMS traffic' (selected). There is also a 'Comment:' field.

Action	Status	Active	Standard Status
Edit	Closed	Active	Closed
Edit	Resource Limitations	Active	Advisory
Edit	Open		

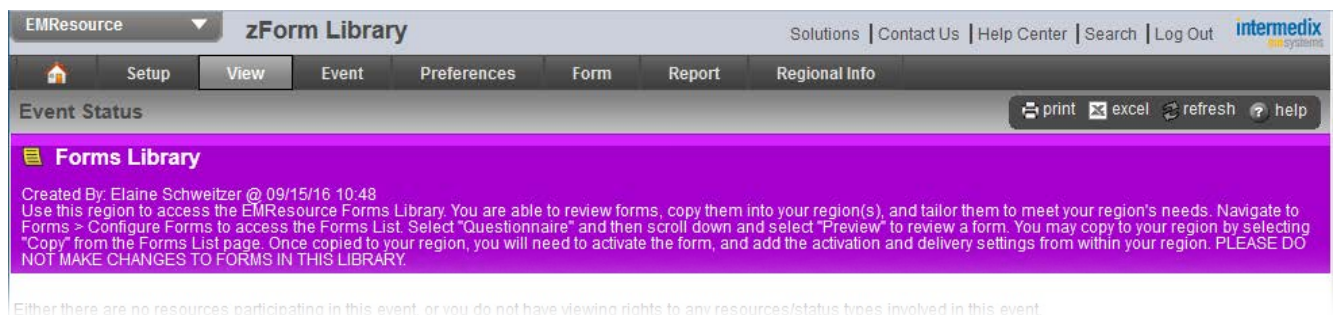
## New Automatic Log Out

If you deactivate a user account and that individual is currently logged in to EMResource, the system automatically logs them out and they no longer have access to the system.

## New Forms Library

As mentioned in the recent EMResource User Group meeting, Intermedix is pleased to introduce the new EMResource forms library. The library contains basic forms you may find useful. By copying a form to your region, you can begin with the form's basic structure without having to build the form from scratch.

The library is available as its own region. Those who have been granted access can simply navigate to the **zForm Library** region and click the **Forms Library** link in the event banner.

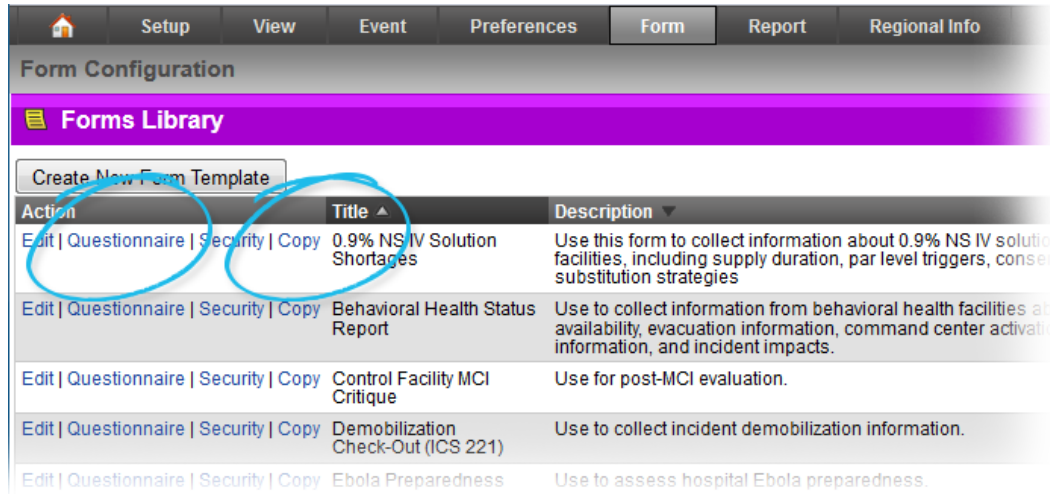


The screenshot shows the 'zForm Library' interface. At the top, there is a navigation bar with 'EMResource' and 'zForm Library' tabs. Below it, there is a menu with 'Setup', 'View', 'Event', 'Preferences', 'Form', 'Report', and 'Regional Info'. The main content area shows 'Event Status' and a 'Forms Library' section. The 'Forms Library' section contains a list of forms and a detailed view of a form. The detailed view shows the form's title, creator, and creation date. Below the form details, there is a message: 'Either there are no resources participating in this event, or you do not have viewing rights to any resources/status types involved in this event.'

## New Forms Library (continued)

The banner shows various details about the library and provides instructions on accessing the forms within it.

You can view and access the available forms from the *Form Configuration* page. For the forms that look promising, we recommend opening the form's **Questionnaire** and previewing it to help you decide whether the form would be useful to you.



If you decide you want the form, click the **Copy** option and save it to your region.

After copying the form to your region, you will need to configure the form's activation and delivery settings before you can use it.

You can also set up notification preferences in the **zForm Library** so you receive a notification any time a new form is added to the library.

**Note:** If you want to request access to the **zForm Library** region, contact the Intermedix Support Center and ask for a ticket to be opened.

For more information, contact your Client Services Manager or the Support Center at 888-735-9559; in the support phone system, press 1 for Client Application Support and then 6 for EMSystems.